



SAN DIEGO STATE
UNIVERSITY

School of Social Work

SDSU School of Social Work (SSW)

Frequently Asked Questions - Navigating Campus and Community Resources

Updated Fall 2020-Spring 2021 (Sept. 2020)

SSW GRADUATE STUDENTS

- How do I register for classes? What can I learn about SDSU Graduate Affairs?
The best place to start is here: https://grad.sdsu.edu/current_grad_students/faqs
- Who will advise me at the SSW? Professor Kellie Scott is the Graduate Advisor. She may be reached at kscott@sdsu.edu (see this link to make a “virtual appointment.”)
<https://socialwork.sdsu.edu/student-resources/advising/meet-your-advisor/>
- What if I am in a dual degree, credentialed or other program?
 - MSW/MPH -
<https://socialwork.sdsu.edu/degrees-programs/graduate-programs/msw-m-ph-master-of-social-work-and-master-of-public-health/>
 - MSW/JD -
<https://socialwork.sdsu.edu/degrees-programs/graduate-programs/msw-jd/>
 - Title IV-E Stipend Program - <https://socialwork.sdsu.edu/stipend/msw/>
 - Pupil Personnel Service Credential Program -
<https://socialwork.sdsu.edu/degrees-programs/certificates-credentials/pps-credential/>
 - Advanced Certificate in Social Work Administration -
<https://socialwork.sdsu.edu/degrees-programs/certificates-credentials/certificate-in-social-work-administration/>
 - Human Services Management Certificate -
<https://socialwork.sdsu.edu/degrees-programs/certificates-credentials/human-services-management/>
 - Certificate in early Childhood Transdisciplinary Education and Mental Health -
<https://socialwork.sdsu.edu/degrees-programs/certificates-credentials/ec-t-eamh/>

- How might I get involved with graduate research? The first place to start is to review our faculty's research interests and contact the faculty with interests that most closely match your own. You may begin here:
<https://socialwork.sdsu.edu/research/faculty-research-areas/> Please check out our research centers and institutes.
- Is there a manual that explains policies at the SSW? Here is the link to the School of Social Work Graduate manual:
<https://socialwork.sdsu.edu/student-resources/references/msw-handbook/>

I have questions about my Field Experience.

- Please review the school's field education information:
<https://socialwork.sdsu.edu/field/> You will find the Field Manual, forms, a tutorial and more...

SSW UNDERGRADUTE STUDENTS

- I am a new transfer student? Where can I find information about academic advising (University requirements), registration, the Writing Placement Assessment and more? This is the best place to begin:
<https://tsoa.sdsu.edu/faqs>
- Who will advise me at the SSW? The undergraduate advisors are Jennifer Cosio and Esme Sanchez. They may be reached at jcosio@sdsu.edu and essanchez@sdsu.edu. You may schedule an appointment at this link:
<https://socialwork.sdsu.edu/student-resources/advising/meet-your-advisor/>
- What is dual advising at SDSU? In order to complete an undergraduate degree at SDSU, you must successfully complete both SSW and University Requirements? Here you will find information for the SSW required coursework and sequencing
<https://socialwork.sdsu.edu/student-resources/advising/course-sequence-guides/> and this link provides information for the university requirements and your Degree Evaluation Report -
https://advising.sdsu.edu/academic_success/understanding_degree_evaluation
- Is there a manual that explains undergraduate program policies at the SSW?
<https://socialwork.sdsu.edu/student-resources/references/basw-handbook/>

- Undergraduate research - The first place to start is to review our faculty's research interests and contact the faculty with interests that most closely match your own. You may begin here: <https://socialwork.sdsu.edu/research/faculty-research-areas/> Please check out our research centers and institutes.
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AREAS OF INTEREST TO ALL STUDENTS

ACADEMIC SUPPORT

Mentoring & Tutoring

- I am struggling with an assignment and I would like a mentor or a tutor? What should I do? The School of Social Work provides a "virtual" Alumni Mentoring and Tutoring (ATM) program. Please meet with your course instructor to discuss the area(s) of interest. Your instructor will provide resources and refer you to ATM as appropriate. You will receive an email message from one of our mentors. Remember to meet with your instructor early in the semester so that you will have time to work with your mentor.
- I would like to connect with someone who is in the program for some informal mentoring. The Graduate Social Work Association also provides mentors for students. Please contact the President, Ashley Weitensteiner, ashley.weitensteiner@gmail.com or the Vice President, Tiffany Tran, Tiffany.k.tran@gmail.com for more information.
- Does SDSU provide any tutoring services? See these links for SDSU Writing Center and Math Center "virtual tutoring:"
<https://writingcenter.sdsu.edu/online-and-etutoring.html>
<https://library.sdsu.edu/help-services/tutoring>

Virtual Instruction

I am worried about learning online. Where can I get more information?

- SDSU will be using two types of course management systems: Blackboard (BB) and Canvas. Student support is located at these links:

- BB -
<https://its.sdsu.edu/learning-management-system/blackboard-student-help/>
- Canvas
<https://community.canvaslms.com/community/answers/guides/canvas-guide/getting-started/pages/student>
- For general technology questions (e.g. connectivity, webcam use, etc.), please see this link: <https://it.sdsu.edu/help>
- My laptop or computer is not working? I don't have access to wifi? Where do I turn for help? SDSU Technology has laptops available for check out: <https://library.sdsu.edu/covid-technology-checkout> Go to this link and complete a Technology Equipment Application Form.
- Please contact the SDSU Economic Crisis and Response Team, where a social worker will assist you with any other resources: <https://sa.sdsu.edu/ecrt>

BASIC NEEDS

I do not have adequate resources for food? I am about to become homeless? Where do I turn?

- SDSU Economic Crisis Response Team (ECRT) assistance with food, clothing, shelter and finance concerns– <https://sa.sdsu.edu/ecrt> or via email: ecrt@sdsu.edu; case management lead at SDSU is Chelsea Payne, MSW (cpayne@sdsu.edu); Calpulli Center, Suite 3201) NOTE: Students are often required to exhaust Financial Aid and Scholarship options before receiving additional financial support.
- Emergency Food – Campus Food Pantry:
<https://as.sdsu.edu/foodinsecurity/foodpantry/>; Off campus emergency food:
http://go.sdsu.edu/student_affairs/ecrt/food.aspx
- Housing - Office of Housing and Residential Education (SDSU) may have temporary student housing (though limited and may be affected by Covid-19) (619) 594-2622; Others include:
 - List of rental assistance programs in the community (from HHSA site, Live Well San Diego – many resources are “faith-based agencies”):
<http://sandiego.networkofcare.org/mh/services/subcategory.aspx?cid=34&tax=BH-3800.7000>;

- Community College Resources – County Housing Directory:
https://www.sandiegocounty.gov/content/dam/sdc/sdhcd/docs/rental-assistance/housing_resource.pdf
- San Diego County Health & Human Services Agency (Metro Region to apply for General Relief benefits – SDSU Case Manager will help with process):
https://www.sandiegocounty.gov/content/sdc/hhsa/facilities/central/family_resource_center_metro.html

Scholarships, Financial Aid and More

I am struggling to pay my bills. How might I get support?

- SDSU Office of Financial Aid and Scholarships - <https://sa.sdsu.edu/financial-aid>
- School of Social Work Scholarships and more:
<https://socialwork.sdsu.edu/student-resources/financial-aid/>
- My finance concerns are a result of the Covid-19 virus. What can I do to get help? Please contact SDSU's ECRT - <https://sa.sdsu.edu/ecrt> There you will find information about the Coronavirus Aid, Relief and Economic Security (CARES) Act funding. Part of CARES funding is available for COVID-19 pandemic needs on university campuses.

HEALTH AND WELLBEING

I am feeling anxious and depressed. Where might I go for assistance?

- SDSU Counseling and Psychological Services:
http://go.sdsu.edu/student_affairs/healthpromotion/cps.aspx 619-594-5200
Please call for a phone screening. If need is priority an appt. is scheduled. If lower priority, community referrals are provided. **NOTE:** Please contact the 24 hour crisis line (888) 724-7240 for immediate assistance.

I no longer have medical coverage and need help finding resources.

- Advocacy for Medi-Cal Applications: Kashmone Hamilton (Community Resource Specialist) khamilton@sdsu.edu NOTE: Medi-cal applications may be completed online, but Kashmone is helpful if there is need to expedite the application; Info about health insurance is located here
http://go.sdsu.edu/student_affairs/healthpromotion/healthcareoneonone.aspx

I want to see how SDSU will support my health and I want to stay well.

- Campus Health & Wellness Resources:
http://go.sdsu.edu/student_affairs/healthpromotion/campushealthandwellnessresources.aspx

I think that I may have a learning disability. I am struggling with my assignments. Who can help?

- SDSU Student Ability Success Center:
https://newscenter.sdsu.edu/student_affairs/sds/

I was a victim of relationship violence or sexual assault? Who should I contact?

- The SDSU Center for Student Rights and Responsibilities will help you. For any Title IX concerns (Sexual Misconduct Response and Prevention) please check this website: <https://titleix.sdsu.edu/>

STUDENT CONNECTIONS

Student Organizations at SDSU

- I would like to join a student organization -- where do I begin? To locate a SSW student organization, please see this link:
<https://socialwork.sdsu.edu/student-resources/student-organizations/>
For information on campus-wide organizations:
https://newscenter.sdsu.edu/student_affairs/sll/student-orgs.aspx
- The College of Health & Human Services has a student Council that oversees organization funding. Please contact the CHHS VP of Finance with \$ questions: sdsuchhsfinance@gmail.com

Safety

- SDSU Campus Police: 619-594-1991 (if non-emergency safety issue, please contact main SSW – 619-594-6865) If an emergency occurs, it is always best to dial 911.

Diversity & Inclusion

I would like to know more about campus diversity and inclusion.

- SDSU School of Social Work's statement on Social Justice:
<https://socialwork.sdsu.edu/statement-on-social-justice/>
- School of Social Work Diversity Committee - link available in Fall 2020 semester
- For a complete list of campus Cultural Centers, please check this link:
<https://diversity.sdsu.edu/>
- The Pride Center (serving SDSU's LGBTQ+ Communities):
http://pridecenter.sdsu.edu/student_affairs/pridecenter/
- SDSU Center for Intercultural Relations:
http://newscenter.sdsu.edu/student_affairs/intercultural/

SDSU Imperial Valley Campus

I need some advising assistance at the IV Campus. Where do I go?

- Prof. Ernie Zuniga will assist you (ezuniga@sdsu.edu). He serves as the Imperial Valley Campus-Site and Field Coordinator as well as a SSW Lecturer.

What are the wellness supports at the IV Campus?

- Health and Wellness support services include CPR classes, basic medical and dental services, vision exams, individual counseling/psychological sessions and group seminars/workshops.:
https://ivcampus.sdsu.edu/student_affairs/student_health_services
- MSW interns staff a campus wellness center that provides student advocacy and collaborates on events with Behavioral Health. Short-term interventions include: breathing, replacing unhealthy coping skills, and psychoeducation.

How might I access tutoring?

- Where would I get tutoring assistance at SDSU's Imperial Valley campus?
Contact the IV Campus EOP Tutoring Center (Open to all students) – Located in the IV campus library. For more information contact sdsulearningcenter@gmail.com or Alissa Ramos (Center Coordinator) at aramos@sdsu.edu

Does the IV campus have a student organization for social work students?

Name of Association: Students of Social Work Association at San Diego State University-Imperial Valley Campus or SSWA for short, President: Jazmyn Marie Horton

Association email address: sswamsw@gmail.com

Links/Social Medias:

Facebook- Students of Social Work Association SDSU IV

Instagram [@sswa.sdsu.iv](https://www.instagram.com/sswa.sdsu.iv)

Twitter [@sswa_sdsu_iv](https://twitter.com/sswa_sdsu_iv)

Meetings: are currently being held on the 1st Friday of each month at 7:15pm via Zoom- 951 7372 2683 *meetings are recorded and can be viewed upon request*

COMMUNITY REFERRALS

Source for Additional Referrals

- 2-1-1 (858-300-1211) link:
<https://211sandiego.org/resources/basic-needs/housing-information/>